

# COACH OPERATOR

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## Coach Operator: Certificate of Achievement (CA)

Certificate of Achievement in Coach Operator Upon successful completion of 18 units of course requirements and 2000 hours of related work experience, graduates will be eligible for a Certificate of Completion of Coach Operator Apprenticeship from two government entities: the State of California Department of Industrial Relations, Division of Apprenticeship Standards, and the US Department of Labor, Employment and Training Administration, Office of Apprenticeship. Graduates are employed as Coach Operators, an entry-level position in the mass transit field. A Coach Operator employed by a transit agency can readily transfer/promote into a wide range of transit career positions, if qualified.

### Program Learning Outcomes:

- Demonstrate the skills needed to immediately contribute to quality, on-time service delivery to the riding public in a dynamic public transit environment.
- Display a sound command of both technical (driving) and interpersonal skills in coach operation and passenger relations.
- Interact effectively with a diverse community of coworkers and transit customers in order to meet and exceed service delivery objectives.

### Career/ Transfer Opportunities:

Career opportunities for qualified persons entering the public transit industry are very diverse. Depending on the student's career interest and courses taken, coach operator graduates find employment as coach operators, light rail operators, dispatchers, supervisors; and are eligible to transfer to other public transit careers such as maintenance, scheduling, or information technology (IT).

**To earn this certificate, students must complete the minimum required courses with a grade of C (or P) or better.**

### Core Requirements (18 units):

#### Complete all of the following

	Units
TRN 101	Foundations of Public Service for Transit Workers 2.0
TRN 401	Coach Operator: New Operator Training I 2.0
TRN 402	Coach Operator: New Operator Training II 5.0
TRN 403	Coach Operator: New Operator Training III 1.0
TRN 404	Coach Operator: New Operator Training IV 1.0
TRN 405	Coach Operator: New Operator Training V 1.0
WRK 300TN	Occupational Work Experience for the Transportation Industry 6.0

#### Total Required Units:

**18.0**