The following survey was administered during the fall semester of 2011, with 171 respondents.

**Question 1:** What class format do you prefer most:

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traditional (face to face)</td>
<td>62.0%</td>
<td>106</td>
</tr>
<tr>
<td>Online</td>
<td>10.5%</td>
<td>18</td>
</tr>
<tr>
<td>Hybrid (combination of Traditional and Online)</td>
<td>27.5%</td>
<td>47</td>
</tr>
</tbody>
</table>

**Question 2:** What time of day do you prefer to take classes (select all that apply):

- Early Morning (7:40am - 9:50am)
- Morning (9:20am - 10:45am)
- Late Morning (10:55am - 12:20pm)
- Afternoon (12:40pm - 2:05pm)
- Mid Afternoon (2:15pm - 3:40pm)
- Late Afternoon (5:25pm - 6:50pm)
- Evening (7:00pm - 10:00pm)
Question 3: Which days do you prefer to take classes (select all that apply):

- Monday: 80.0%
- Tuesday: 90.0%
- Wednesday: 80.0%
- Thursday: 90.0%
- Friday: 20.0%
- Saturday: 10.0%

Question 4: How many days per week do your prefer your classes meet: (select all that apply)

- One day per week: 40.0%
- Two days per week: 90.0%
- Three days per week: 10.0%
Themes in Responses:

Register as soon as you are able:
“All my science classes are very in great demand for my pharmacy prerequisite requirements, so I would have to be on waist list if I don’t register early as soon as I can.”

“I like to have a choice in which classes I want to take without being stuck with the leftovers.”

“I want to make sure I get in to the classes I choose. It’s really important for me to work towards the web developer certificate.”
Themes in Responses:

Registration Piece is Easy:
“I find the registration process fairly easy. One just needs to sit down and figure out the registration process before actually registering when he or she is able to.”

“The website is easy to navigate and the class listings are easily understood. It is the admissions and software errors that make the process more complicated.”

Website/Portal:
“The website is not very friendly to use or maybe don’t know how to use, but it’s always hard to navigate around.”

“The new my portal is confusing because not all the links from mywebservices are immediately visible.”

Takes Some Getting Used To:
“I have gotten used to doing it, but I have noticed that some students don’t understand how to do it. I feel that there should be a step by step instruction for people that don’t know how to do it.”

“I've been doing it for 2 years so I know how it works, at first it was a little challenging.”

Other:
“Priority registration for anything other than sports is unfair to other students.”

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Easy</td>
<td>53.0%</td>
<td>89</td>
</tr>
<tr>
<td>Neither easy or difficult</td>
<td>34.5%</td>
<td>58</td>
</tr>
<tr>
<td>Difficult, but manageable on my own</td>
<td>10.1%</td>
<td>17</td>
</tr>
<tr>
<td>Very difficult, I need assistance in person</td>
<td>2.4%</td>
<td>4</td>
</tr>
<tr>
<td>Please explain</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>answered question</strong></td>
<td><strong>168</strong></td>
<td></td>
</tr>
<tr>
<td><strong>skipped question</strong></td>
<td><strong>3</strong></td>
<td></td>
</tr>
</tbody>
</table>
Themes in Responses:

It Was Quick:
“Actually quicker I believe. I complete everything on Web Services.”

“Register online is easier and it is even easier if you know which classes you want to take”

Creating a Schedule:
“It doesn’t take long for me to complete the registration process. Some classes that I want clash with other classes, so I take some time to decide whether or not to take the class at another community college or take the course another semester.”

“Trying to figure out how to balance the classes with such extreme conflicts is rather difficult. It takes a long time to plan out well BEFORE registration is even available. I get my classes planned out as soon as the catalog comes out and even then, the catalogs come out much too late in the process.”
Question 10: What class(es) have you been UNABLE to register for, even though you would like to:

<table>
<thead>
<tr>
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<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>answered question</td>
<td>83</td>
</tr>
<tr>
<td>skipped question</td>
<td>88</td>
</tr>
</tbody>
</table>

Departments with the most mentions:

- Biological Sciences
- Math
- Chemistry
- Graphic Design
Departments with the most mentions:

- Biological Sciences
- Chemistry
- Math
- Graphic Design

Themes in Responses:

- More Biological Science & Chemistry sections; Biochemistry
- Photography
- WHP – Fitness courses (i.e. Zumba, Swimming)
- Korean
- American Sign Language

Question 11: What class(es) have you had DIFFICULTY registering for due to time of day, or number of sections available:

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>answered question</td>
<td>95</td>
</tr>
<tr>
<td>skipped question</td>
<td>76</td>
</tr>
</tbody>
</table>

What class(es) would you like to have offered at Mission College which are currently not being offered:

<table>
<thead>
<tr>
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<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>answered question</td>
<td>90</td>
</tr>
<tr>
<td>skipped question</td>
<td>81</td>
</tr>
</tbody>
</table>
Question 13: What is your academic goal:

- Transfer with Associates
  - Transfer Degree
- Transfer without Associates
  - Transfer Degree
- Associates Degree
- Certificate

57% (Majority)
17%
10%
16%