Getting Help

There are several ways to get help with Canvas. For technical support questions, from 9am-5pm, Monday-Friday, contact John Spencer at:

john.spencer@missioncollege.edu

On weekends, and after 5pm on weekdays, click the help button on the bottom of the Canvas main menu. The help window provides a list of resources, such as support numbers and the Canvas guides.
**HOW TO LOG IN TO CANVAS**

**To log in to Canvas:**

1. Open either Google Chrome or Firefox (Canvas does not work with Internet Explorer)

2. Go to the Mission College “Online Learning” site and click the “Canvas Login” link, or enter the URL below in the address box of your browser:  
   
   **http://wvm.instructure.com**

3. Enter Your Username and Password  
   Your Username is your student ID number 
   Your default password is your 8 digit birthdate.  
   (Format: mmddyyyy)

**The Canvas Dashboard**

The Dashboard gives you quick access to your favorite courses. Go to the “Courses” area to access all your courses.

**Goodbye ANGEL!**

This fall, Mission College is moving from ANGEL to a new learning management system called Canvas.

Canvas allows faculty to develop and manage online and face-to-face courses, and provides students with secure access to course content anywhere and anytime they have access to the Internet. Canvas even works on mobile devices!

So how may you be wondering how to get started with Canvas? The first step is to review this handout. Then log in to Canvas, and review the student guides available in the “help” section of Canvas, or review the videos and documentation available on the Mission College “Online Learning” site, Canvas Student page.