

College & DSPS Grievance Procedure

Complaints and comments about unsettled disputes regarding accommodation issues should be directed to:

Debra Williams, Director
Mission College DSPS
(408)855-5089
(408)727-9243 TTY

Students may use the online form [DSPS Complaint/Grievance](#) which can be found on the [DSPS Website Forms Page](#).

If a student wishes to contest the Director's decision regarding accommodations, s/he may bring the complaint to:

Samantha Folb
ADA District Officer
Human Resources
samantha.folb@wvm.edu
(408) 741-2194

The student also has the right to the college grievance process as described in the [Mission College Catalog](#) and [Class Schedule](#).